While we know how important your Y is to you and all the communities we serve, your health and well-being is our highest priority.

In the short time since the COVID-19 pandemic was announced, the impact on your Y has been significant. While our facility is temporarily closed and our programs are postponed, the staff is working from their homes and making every effort to continue vital community programs in new and creative ways. As we navigate these uncertain times, many in Lane County will turn to the Y for support.

Currently, we are focused on providing child care to emergency medical workers and first responders, offering on-line exercise platforms for members to stay active while socially isolated, providing reading activities for kids and families, and contacting our members to check on their wellness during this time. We are adapting to meet critical community needs as they emerge.

This is an extraordinarily challenging time, unlike anything we have experienced. While we need to maintain physical distances today, your Y community is hopeful and connected. We will get through this together. And when we emerge from this challenging moment, we look forward to welcoming you and your families back through our doors.

When do you expect to reopen?

We will do everything we can to reopen your Y as soon as possible. We are currently planning to reopen on May 1, 2020. This date could change based on updated information and/or recommendations provided by the CDC, WHO and/or our local, state and federal government.

What about my membership dues?

Now more than ever, the Y needs your support. We ask that you please consider continuing your membership during this closure. Your dues allow us to provide emergency child care to first responders, offer online fitness classes to our members and provide work-from-home options to our staff while they make calls to check on the welfare of our members. Your Y is ready to respond to new critical community needs that emerge in the coming days and weeks. We also understand that some members won’t be in a position to continue their dues during this time. We completely understand and are ready to help relieve that burden. In those cases, please call the Y at 541-686-9622 or e-mail membership@eugeneymca.org to request a change to your membership status.

How can I help the Y during the pandemic?

At the Eugene Family YMCA, everything we do is guided by our commitment to support our community, and this is even more critical now and we couldn’t do it without the support of our community. Please consider making a donation that supports our ability to provide emergency child care to medical professionals and
other essential workers, offer online fitness classes to our members and provide work-from-home options to our staff during this closure. You can make a one-time or recurring donation to the STAND WITH YOUR Y campaign online at eugeneymca.org/donate. Now more than ever, your Y needs you to stand beside us on this journey. Together, we are accomplishing great things!

Will the Y get reimbursed for my membership dues by the insurance companies during the closure?

The Y only gets reimbursed from the insurance companies for programs like Silver & Fit and Renew Active when the member "checks-in" at the facility. As a result of this closure, some members have made a donation to the Y in its place. You can help sustain your Y during the closure by making a tax-deductible contribution at eugeneymca.org/donate. Every little bit helps!!

How can I stay connected to the Y while the Y is closed?

Staying connected matters. Your Y may be closed, but our new online exercise videos can be found on our YouTube Channel and they are there to help you, your family, and our community to stay active and engaged. We will continue to add to this collection! You can follow us on Facebook at facebook.com/EugeneYMCA/ and Instagram @yeugenefamily. You can also check the website at eugeneymca.org for program and facility updates. We are checking in with members by phone. Missed a call from us? Call us at 541-686-9622 and let us know how you’re doing! As we continue to keep our distance, you might identify a need that your Y can help with. Please e-mail us at news@eugeneymca.org to let us know.

Is child care or afterschool services available?

Y’s Youth Development staff, in concert with 4J and Bethel School Districts and the City’s Recreation Department, will begin offering full-day emergency childcare to first responders and medical staff on March 23. Although this service will only be offered to first responders and healthcare workers, we hope its impact will be far-reaching. For more information, please contact Holly Kriz-Anderson at holly@eugeneymca.org.

Are you still planning to offer summer camp?

Camp is an important part of every child’s summer and your Y is currently planning for the best summer ever. We are closely monitoring the coronavirus situation and if it is unsafe to provide summer camp programming, those plans will change.

When do you expect to start running programs again?

We don’t know at this time. We will do everything we can to reopen as soon as possible. The community’s health and safety are our top priority. We’re closely monitoring information and guidance from public health officials and will follow their lead. If you have any questions, please contact us at marketing@eugeneymca.org.

For further information, please use the following links:

- Centers for Disease Control and Prevention
- City of Eugene
- Oregon Health Authority